

Randall Harvill  
Liberty Mutual and Safeco  
Director, Complex Claims

Randall began his insurance career as a Florida CGC working with multiple carriers, and has held several positions over the past nineteen years with Liberty Mutual. He started as a Property Loss Specialist in Ft. Lauderdale, FL. Two years later, he relocated to Chattanooga, TN as a Front-Line Manager of Auto Physical Damage and Property Adjusters. He moved to Boston in 2000, where he was a Home Office Examiner supporting field claims offices across the US and Canada as a technical resource for Bodily Injury and Property claims. He became a Claims Manager in the Personal Lines Property department in 2004, was Manager of Home Office Examining in 2012 and has been Personal Insurance Claims Director of Complex Large Loss for both Liberty and Safeco for the past three years. As Director, his current responsibilities are management of a team of General Adjusters handling high exposure personal lines homeowner losses across the US.

Randall has presented various topics at PLRB Conferences over the past several years and is a member of the Large Loss Conference Planning Committee and the Products and Services Committee. He has a BS in Business Management and an MBA from the University of Dallas.