

2024 PLRB Claims Conference PLRB-Sponsored Sessions for Adjuster Continuing Education Credit As of 2/29/2023	Delaware (Approved Sessions 1.0 hour of credit)	Florida (Approved Sessions 1.0 of credit)	New Hampshire (Approved Sessions 1.5 hours of credit)	North Carolina	Oklahoma (Approved Sessions 1.0 of credit)	Texas (Approved Sessions 1.0 credit)
Accidents: Immediate Steps in the First 48 Hours		Approved 1.0	Approved 1.5	Approved		
Adjuster Safety: Disaster Site Safety		Approved 1.0		Approved	Approved 1.0	Approved 1.0
Adjusters, Fire Claims & 21 st Century Technology	Approved 1.0*	Approved 1.0	Approved 1.5*	Approved	Approved 1.0*	Approved 1.0*
AI Revolutionizing Property Insurance		Approved 1.0		Approved		
AI Virtual Inspections & Remote Guidance						
Alternate Dispute Resolution: Effective Use of Experts		Approved 1.0		Approved		
Appraisals: Tracking the Next Normal		Approved 1.0		Approved		Approved 1.0
Art Claims: Disaster Response & Risk Management	Approved 1.0	Approved 1.0	Approved 1.5	Approved		Approved 1.0
Auto Fraud investigations: Drive for Results		Approved 1.0		Approved		Approved 1.0*
Autonomous Vehicles: Liability & Coverage Issues		Approved 1.0	Approved 1.5	Approved		Approved 1.0*
Builder's Risk & Delay Claims		Approved 1.0	Approved 1.5	Approved	Approved 1.0	Approved 1.0*
Building Codes: A Critical Look		Approved 1.0		Approved		Approved 1.0*
Building Estimating: The Devil's In the Details	Approved 1.0*	Approved 1.0		Approved		Approved 1.0*
Building Inclusive, Diverse and Equitable Leadership Roles						
Business Income: Establishing Expectations		Approved 1.0	Approved 1.5*	Approved	Approved 1.0	Approved 1.0*
Casualty Case Law Update		Approved 1.0		Approved		
Catastrophe Response: Automation & Process Innovation		Approved 1.0		Approved		
Catastrophe with Compassion		Approved 1.0		Approved		
CGL Policy & Work Product Coverage Conundrums		Approved 1.0		Approved		
Claim File Materials: Limiting Their Discovery		Approved 1.0		Approved		Approved 1.0*
Claims Handling for Iconic Hotel		Approved 1.0		Approved	Approved 1.0	Approved 1.0
Climate & Insurance: Risk, Preparation & Mitigation		Approved 1.0		Approved		Approved 1.0*
Code Upgrades vs. Pre-Existing Conditions		Approved 1.0		Approved		Approved 1.0*
Collapse: Adjusting Structural Failure Claims	Approved 1.0	Approved 1.0		Approved		Approved 1.0
Commercial Roofing: Damages & Investigations	Approved 1.0*	Approved 1.0		Approved	Approved 1.0	Approved 1.0*
Complex Causation Issues in Disputed Property Claims		Approved 1.0		Approved	Approved 1.0*	Approved 1.0*
Complex Contents Adjusting		Approved 1.0	Approved 1.5	Approved	Approved 1.0	Approved 1.0
Computer Fraud, Funds Transfer Fraud & Social Engineering Losses		Approved 1.0	Approved 1.5*	Approved		
Condominium Losses: Navigating Property Damage & Liability	Approved 1.0	Approved 1.0	Approved 1.5	Approved		Approved 1.0
Confronting the "Reptile Theory"		Approved 1.0	Approved 1.5*	Approved	Approved 1.0*	Approved 1.0*
Continuous Underwriting: Building Continuity Between Risk Management & Claims Settlement		Approved 1.0		Approved		

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Contractual Indemnity & Additional Insured's Liability	Approved 1.0*	Approved 1.0	Approved 1.5*	Approved		Approved 1.0*
Cyber Claims Gone Viral		Approved 1.0		Approved		
Cyber Coverage & Claims: Recent Trends		Approved 1.0		Approved		
Diversity, Equity & Inclusion	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Dram Shop & Social Host: Excess & Access		Approved 1.0		Approved		
Earthquake Claims Handling: California Accreditation		Approved 1.0		Approved	Approved 1.0* Earthquake	Approved 1.0*
Emerging Issues in Property Coverage: Digital Assets	Approved 1.0	Approved 1.0	Approved 1.5	Approved	Approved 1.0	Approved 1.0*
Enforcing Policy Conditions	Approved 1.0*	Approved 1.0	Approved 1.5*	Approved	Approved 1.0*	Approved 1.0*
Equipment Breakdown & Related Time-Element Issues		Approved 1.0		Approved		
Exterior & Interior Estimating & Scoping		Approved 1.0		Approved		Approved 1.0*
Extra Expense: Time Element Claims		Approved 1.0	Approved 1.5*	Approved		Approved 1.0*
Garage & Business Auto Policies: Coverage Issues		Approved 1.0		Approved		Approved 1.0
Hail/Wind Claims: Effective Handling & Coverage	Approved 1.0	Approved 1.0	Approved 1.5	Approved		Approved 1.0
Handling Challenging People & Difficult Circumstances	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Hidden Forces of Litigation		Approved 1.0		Approved		
Have you Lied Today? A Unique Ethics Discussion		Approved 1.0		Approved		
High Exposure Commercial Liability Claims Handling		Approved 1.0		Approved		
Homeowners Claims: Sticky Issues Facing Adjusters	Approved 1.0	Approved 1.0		Approved		Approved 1.0*
Household Calamities: Subrogation of Everyday Things		Approved 1.0		Approved		
InsurTech & Innovation for the Adjuster	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Introduction to Forensic Accounting & Insurance Fraud		Approved 1.0		Approved		
Inventing Coverage: Intentional Acts Pled as Negligence		Approved 1.0		Approved		
Large Multifamily Structural Water Losses		Approved 1.0		Approved		
Leadership Coaching: Energize Your Career	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Leading Amidst Stress & Burnout: Navigate the Storm	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Leveling the Leadership Field for Women	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Litigation Harvesting: How MMA Went Away		Approved 1.0		Approved		Approved 1.0
Litigation Strategies: Outside Counsel		Approved 1.0		Approved		Approved 1.0
Managing & Mitigating Legal Claim Risk: Social Inflation, Legal Funding & Decision-Makers		Approved 1.0		Approved		

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Matching: A Guide to the Law & Nuances of Matching	Approved 1.0	Approved 1.0		Approved	Approved 1.0	Approved 1.0
Mediation Techniques & Strategies That Work		Approved 1.0	Approved 1.5*	Approved	Approved 1.0	Approved 1.0*
Medical Damages in Bodily Injury Claims		Approved 1.0		Approved	Approved 1.0	Approved 1.0
Minor Auto Accidents: Major Damages		Approved 1.0		Approved		
Motorized Vehicles: Liability & Coverage Issues		Approved 1.0		Approved		
Multiple Claimants & Insufficient Policy Limits		Approved 1.0		Approved		
National Flood Insurance Program: Parts I & II		Approved 6.0	Approved 6.0*	Approved 6.0	Approved 7.0* Flood	Approved 7.0*
Navigating a Large Water Loss: The Plot, The Paradigm, The Puzzle		Approved 1.0		Approved	Approved 1.0	Approved 1.0
Negotiating Strategies in Bodily Injury Claims	Approved 1.0*	Approved 1.0	Approved 1.5*	Approved		Approved 1.0*
Nuclear Negotiations for Subrogation Claims		Approved 1.0		Approved		Approved 1.0
Off-Site Fabrication: Property/Construction Claims		Approved 1.0		Approved		
Onboarding, Offboarding & Personal Development Training Today & Tomorrow		Approved 1.0		Approved		
Period of Restoration in Business Income Losses	Approved 1.0*	Approved 1.0	Approved 1.5	Approved	Approved 1.0	Approved 1.0*
Permissive Use in Auto Liability Claims		Approved 1.0		Approved		
PLRB: Case Law & Hot Topics for Claims Decisions	Approved 1.0	Approved 1.0		Approved	Approved 1.0	Approved 1.0
Premises Security for Criminal Acts & the Rise of Jury Awards		Approved 1.0		Approved	Approved 1.0*	Approved 1.0*
Preparing for Testimony: Only the Truth		Approved 1.0		Approved		
Property Case Law Developments: Commercial Lines	Approved 1.0*	Approved 1.0	Approved 1.5	Approved	Approved 1.0*	Approved 1.0*
Property Case Law Developments: Personal Lines	Approved 1.0*	Approved 1.0		Approved		Approved 1.0*
Property Claim Ethics: Adjusting in Good Faith	Approved 1.0 Ethics	Approved 1.0	Approved 1.5* Ethics	Approved	Approved 1.0* Ethics	Approved 1.0* Ethics
Property v Marine: One if by Land, Two if by Sea		Approved 1.0		Approved		Approved 1.0*
Reservation of Rights & Declination Letters	Approved 1.0*	Approved 1.0	Approved 1.5*	Approved	Approved 1.0*	Approved 1.0*
Residential Kitchen Fires: Decoding Complex Investigations	Approved 1.0	Approved 1.0	Approved 1.5	Approved	Approved 1.0	Approved 1.0
Rethinking Mentorship for Insurance Excellence	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Science of Settlement: Psychology & Mediation		Approved 1.0		Approved		

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Smoke Chasers, Storm Chasers & PA'S! Oh My!		Approved 1.0		Approved	Approved 1.0	Approved 1.0
Soft Skills for Hard Claims Situations	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible	Not eligible
Subrogation 2024 Trends & Technology		Approved 1.0		Approved		
Tenant Improvements & Betterments in Commercial Cases	Approved 1.0*	Approved 1.0	Approved 1.5	Approved	Approved 1.0*	Approved 1.0*
The Perils of Under Reporting		Approved 1.0		Approved		
Think Like A Detective: Investigation for Subro		Approved 1.0		Approved		Approved 1.0
Third-Party Bad Faith Claims: Emerging Issues		Approved 1.0	Approved 1.5 Ethics	Approved		Approved 1.0* Ethics
Time-Limited Demands & Avoiding Nuclear Verdicts		Approved 1.0		Approved		
Tow & Body Shops: Combating Questionable Invoices		Approved 1.0		Approved		Approved 1.0
Transforming the Claims Process with Innovations in Data		Approved 1.0		Approved		
Traumatic Brain Injury: Evaluating Claims		Approved 1.0	Approved 1.5*	Approved		Approved 1.0*
Traumatic Incidents: Negative Impact on Claims Professionals & Customers	Approved 1.0	Approved 1.0		Approved	Approved 1.0	Approved 1.0
Unfair Claims Practices: This is Jeopardy!	Approved 1.0 Ethics	Approved 1.0	Approved 1.5 Ethics	Approved	Approved 1.0 Ethics	Approved* Ethics 1.0
Unifying Stakeholders in the Claims Value Chain		Approved 1.0		Approved		Approved 1.0
Water Loss Investigation: Principals & Methodologies		Approved 1.0		Approved		Approved 1.0
Water Mitigation Challenges & Updates	Approved 1.0	Approved 1.0	Approved 1.5	Approved	Approved 1.0	Approved 1.0*
Weather Experts in Claims: So Many Perils	Approved 1.0	Approved 1.0	Approved 1.5	Approved	Approved 1.0	Approved 1.0
Winery Claims: Don't Make Pour Decisions		Approved 1.0		Approved		Approved 1.0

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