

Jacqui Arnold, FCLS Biography
Liberty Mutual Insurance

Jacqui has over 15 years of experience in First Party Property claims. She began her career with Travelers Insurance Company as a Field representative in Indianapolis, IN. She expanded her career by transferring to GuideOne Insurance where she was a Large Loss Field Adjuster traveling within the continental United States investigating both Commercial and Homeowners large losses. In 2015 she moved from the Midwest to the Metro Boston area where she held different positions in Management with two different carriers where she was responsible for training, developing, and leading a team of first party adjusters. At the same time, enhancing her own skills in the resolution of Residential large losses as well as litigated homeowner's claims. In May of 2023, she began her present position as a Sr. Strategic Initiative Specialist with Liberty Mutual Insurance. Her responsibilities include working with internal stakeholders to manage strategic projects in the development and implementation of techniques and future roadmaps to meet and exceed our company's defined goals. She attended Ball State University and received her Bachelor of Arts Degree in Prelaw studies and currently resides in Boston, MA area.