

Mary Bruggeman joined Great American Insurance Group in 2005. Prior to this she worked for State Farm in the field handling complex auto claims. At Great American she worked on a Casualty claims team, holding positions of increasing responsibility, including Casualty Claim Manager for the division. In 2008 Mary moved internally to Corporate Claims to found the Claims College. She has responsibility for the technical Claims College offerings, the Claims College LMS, the Claim Trainee Program, the Claim Mentorship Program, the Claim Business Unit Roundtable Program, P&C Claims intranet and secured sites, and other professional development and resource programs for the organization's claims staff.

Mary graduated from Miami University in Oxford, Ohio with a Bachelor of Science, double majoring in Economics and Human Resources. She earned her MBA with a focus in International Business from Xavier University. She has several designations from The Institutes, including her CPCU, AIC and AIC-M, AU, AIM, AIS, AMIM, ARM and ARM-P, ARe, and ASLI. She also holds the Society of Insurance Trainers and Educators (SITE) Insurance Training Professional (ITP) designation.

In October of 2019 Mary was named Insurance Professional of the Year by the Cincinnati CPCU Society. Mary has presented at both the SITE (Society of Insurance Trainers and Educations) and PLRB Conferences and is excited to be back. Mary lives in Cincinnati with her husband Mike and their three children, Joseph (12) and twins, Thomas and Kate (9). Mary and Mike lived in Europe for two years after they were married, and as a result, Mary loves traveling and all types of food! She enjoys spending time with her family and hiking the National Parks.