

Mary Bruggeman joined Great American Insurance Group in 2005. Prior to this she worked for State Farm in the field handling complex auto claims. At Great American she worked on a Casualty claims team, holding positions of increasing responsibility, including Casualty Claim Manager for the division. In 2008 Mary moved internally to Corporate Claims to establish the Claims College. She has responsibility for the technical Claims College offerings, the Claims College LMS, the Claim Trainee Program, the Claim Mentorship Program, the Claim Business Unit Roundtable Program, P&C Claims intranet and secured sites, claims conferences and leadership events, and other professional development and resource programs for the organization's claims staff. Her goal is to provide both technical skill development and a robust network for the claims teams she works with.

Mary graduated from Miami University in Oxford, Ohio with a Bachelor of Science, double majoring in Economics and Human Resources. She earned her MBA with a focus in International Business from Xavier University (and as a result is a huge Xavier basketball fan!). She has several designations from The Institutes, including her CPCU, AIC and AIC-M, AU, AIM, AIS, AMIM, ARM and ARM-P, ARe, and ASLI. She also holds the Society of Insurance Trainers and Educators (SITE) Insurance Training Professional (ITP) designation.

In October of 2019 Mary was named Insurance Professional of the Year by the Cincinnati CPCU Society. Mary has presented at both the SITE and PLRB Conferences and is excited to be back. Mary lives in Cincinnati with her husband Mike and their three children, Joseph (13) and twins, Thomas and Kate (10). Mary and Mike lived in Europe for two years after they were married, and as a result, Mary loves traveling and is an international foodie! She enjoys spending time with her family and hiking the National Parks.... but the reality is she mostly spends her "free" time at elementary school sports cheering on her children!