



Tom Carlson, Director of Field Claims



Tom began his employment with North Star Mutual Insurance Company in April of 2006. Prior to his employment with North Star, he was an independent NFIP Flood Adjuster (2003-2005). He is currently the Director of Field Claims for the Property/Casualty Claims Department, where he focuses on field personnel, department projects, training, claim coordination, large loss, and vendor relations. Prior to that he was the Field Claims Supervisor, Property Claims Specialist, and Claims Representative.

Since the 1920s, North Star Mutual has provided property and casualty insurance to its policyholders. They are a Midwest insurance company that specializes in farm, home, auto, and small business insurance sold through local independent agents. They have grown substantially over the years, but continue to be a leading carrier in the rural and agricultural market.

Tom and his wife, Melanie, reside in Southwest MN and have three children. In his spare time, he likes to play golf, follow sports & kid's activities, volunteer, and work on construction projects.

EDUCATION:

1996-1998 Minnesota State University – Mankato	General Studies
1998-1999 Rasmussen Business College – Mankato	B.S. – Business Mgmt
	B.S. – Marketing

PROFESSIONAL:

Member of PLRB/NWLA/MAFMIC/NAMIC, Haag Certified Roof Inspector, Certified Commercial Drone Pilot, Speaker at MAFMIC/PLRB/North Star Mutual/Industry Meetings

EXTRA-CIRRICULAR:

School Board Member/Clerk - ISD 640, Member - Lucan Fire Department, Board Member and Gambling Manager - Lucan Lions Club, Board Member - Lucan Economic Development Authority, Member - Lucan Booster Club, Member – WBA, Board Member – Rabbit Pride Booster Club