

John S. Hanlon, AIC SCLA

Selective Insurance Company of America

Complex Claims Manager.

John began his career in April 1990 in Chicago Illinois. John has worked in the claims for 31 years. He has handled and supervised claims in all 50 states at various times in his career and has handled all lines. He moved to North Carolina and Pennsylvania as his career progressed and he changed companies. He started as an entry level claims representative gradually accepting positions of greater responsibility and complexity. He current holds adjuster licenses in NH, RI, NC, TX, FL, CT, DE, KY, LA, OK, SC, VT, WV, and WY

In July 2011 John joined the Complex Claims Unit for Selective Insurance Company of America. His responsibilities include the supervision of one of the complex claims units and to provide technical support to the various claims staff in the non-litigated and litigated units. He has handled the supervision of both Standard Market claims and Excess and Surplus Lines claims on both a primary and excess basis.