

Tom is a graduate of the University of North Carolina at Charlotte, where he earned a degree in Political Science. His childhood was spent observing his father's work as a General Contractor, which sparked his interest in construction. After graduation, he then pursued a career in building and land development. However, his passion for the insurance restoration industry was ignited when he successfully restored a friend's fire-damaged home. This led him to establish a profitable restoration business, which eventually grew to include construction consulting services.

Over time, Tom's interest in the adjusting side of the industry grew, leading him to work as a claims adjuster for several independent firms and insurance carriers, before finding his calling as a Senior Vice President and Catastrophe Manager at Reid, Jones McRorie and Williams (RJMW). After RJMW was acquired by Worley Specialty Services in 2015, Tom continued there for two years before moving to Allcat Claims Service in 2018, where he currently serves as Senior Vice President and manages the company's field operations. Bart Hutton, one of Allcat's founders, has been a longtime mentor and friend to Tom since they met in the early 2000s.

Tom's confidence in addressing large crowds has been evident in his various conference presentations. His rich background in claims management, spanning both Carrier and Independent sectors, stands as one of his most valuable assets. Notably, his specialization in construction and building consulting is just one of numerous skills in his repertoire. Tom attributes his extensive network of industry contacts to his commitment to treating others with the same respect he would expect to receive.