

PLRB Presenter Bio – Amy L. Mund

Amy L. Mund, MBA, CPCU
Amica Mutual Insurance Company
Property Claims Manager

Amy began her career with Amica Mutual Insurance Company in 2010. She currently works in the Houston Regional Branch as a Property Claims Manager in the Property Operations Division and oversees lower to moderate severity property losses in Texas, Louisiana, Oklahoma and Arkansas. During her time with Amica, Amy has assisted both the Talent Development and Claims Departments in various capacities with projects and training courses. Amy's current responsibilities include reviewing laws, regulations and emerging issues impacting the Central South Region, ensuring continued compliance with claim handling, monitoring claim volume, identifying and mitigating claim severity trends, optimizing the claims customer experience and other training initiatives.