

Gerhard F. Pagels
American International Group (AIG)

Gerhard Pagels is an Assist Vice President within the AIG Commercial Property & Specialty Risk Claims; Major Loss Unit, in Berkeley Heights, New Jersey. He is currently working out of the NYC offices of AIG where in his main role is to; supervise and manage outside independents and assigned consultants for domestic losses as assigned in excess of \$500,000. This also includes handling losses in litigation that meet the assignment requirements of exposure and complexity. Due to his past experience, he also handles multinational and reserve flow overseas generated accounts.

Gerhard began his insurance career in 1978 with Liberty Mutual Insurance Company after graduating from Dowling College, Oakdale, NY with a BS degree in Social Science and before that, from Adirondack Community College, Glens Falls, New York with an AAS degree in Police Science.

He started his insurance career at Liberty Mutual, where he eventually became the NY Division Adjuster, handling 1st Property Claims for the greater NY Region. He then became an Independent Property Adjuster for Mason & Haas, a local Long Island (NY) Independent Adjusting Company. That position eventually led to a Property Claims position with the Home Insurance Company where he went through the ranks as Senior Adjuster, Property Supervisor and then as a Claims Analyst in their NYC offices. In 1995, the Home Insurance Company was purchased by Zurich North America, where Gerhard continued within the Property Claims Unit in various roles and positions, which then led to becoming one of two Property Litigation Specialists for the entire USA geographical region. Then, in 2006, Gerhard began his current career with AIG, beginning with American International Underwriters (AIU), Claims Unit, where he supervised and/or directly handled international property claims and now, in his current role with the AIG Commercial Property & Specialty Risk Claims, Major Loss Unit.