

Yarri Soteris

- **4 Years of experience settling litigated first and third party suits and pre-suits through defense counsel and direct negotiations with plaintiff counsel as well as construction defect**
- **14 Years of experience settling DOI Complaints, Congressional Inquiries, Litigation and GA Special Assist Claims conducting field re-inspections**
- **11 Years exclusive flood experience beginning with Hurricane Ike (approximately 1,630 claims)**
- **6 Years of experience conducting in-depth and detailed review of flood claim files and field ride-alongs with claims adjusters for coaching and quality assurance**
- **Extensive experience reviewing engineering reports for flood and property related losses, determining coverage and writing supplements to address damages covered by policy provisions**
- **Skilled in comprehensively reviewing claims for coverage issues and/or policy violations and revising claims for settlement**
- **Field Operations Manager for Superstorm Sandy (approximately 17,000 claims), Hurricane Isaac (approximately 2,500 claims) and Hurricane Irene (approximately 5,500 claims) responsible for conducting in-person training and webinars for mentored adjusters; conducting emergency flood certification workshops; set-up, coordination and management of multiple field office operations; conducting quality control file reviews; developing written guidance for claims adjuster estimating processes; and supervision of over 450 field adjusters and technical advisors**
- **24 Years commercial real estate appraisal experience**

Work History:

Heritage Property & Casualty Insurance Company
Tampa, Florida

Senior Litigation Examiner
November 2022 to Present

- **Top producer for closed claims**

FedNat Insurance Company
Sunrise, Florida

Litigation Specialist
October 2019 to November 2022

- **Achieved “Best in Class” Quality Rating within 4 months of start date**
- **Consistently top producer for closed claims**
- **Conceptualized and spearheaded organizing, managing and conducting mass mediations with multiple plaintiff counsel firms generating savings in allocated loss expenses**
- **Advocated and undertook pre-suit negotiations**
- **Mentored and counseled colleagues**
- **Dispatched lawsuits to defense counsel and litigation adjusters**
- **Presented with Starlit Awards for Superior Quality, Unparalleled Service, Team Experience, Financial Discipline and Continuous Improvement (the only member of a 12 person team to be recognized for all 5 points of the Success Star)**

All-Lines (620) Adjuster License in Florida (P022427)
All-Lines (620) Adjuster License in Georgia (3315322)
All-Lines (620) Adjuster License in South Carolina (8676246)
All-Lines (620) Adjuster License in Alabama (3000745328)
All-Lines (620) Adjuster License in Mississippi (10655882)
All-Lines (620) Adjuster License in Louisiana (814890)
All-Lines (620) Adjuster License in Texas (1413496)

Estimating Software:

Xactimate 28.0 (FEMA Flood) Estimating Software, continued:
Marshall & Swift/Boeckh Integri-Claim 8.2.1

Community Activities:

Central Adirondack Search & Rescue Team, Inc. – Field Member
Oriskany Battlefield State Park – Fund-raising Chairperson for Capital Improvement Projects Stueben
Memorial State Park – Capital Improvement Projects Volunteer
Dances of Universal Peace, North America – Board Member, Treasurer
Women’s Resource Center – Board Member
Womenfest ’97 through ’99 – Chairperson for ’98 and ’99 festivals; Facilities Manager for ’97 festival
Southwest Kids – Board Member, Treasurer
Developmental Disabilities Advocacy