

Christine A. Sullivan, MBA, CPCU, AIM
President
CAS Consulting, LLC

Chris is the President and owner of CAS Consulting, LLC, which specializes in providing subject matter expertise in injury and liability claim handling practices and procedures for insurers, educational institutions, law firms, and other supporting businesses. She is faculty for the Lake Forest Graduate School of Management, where she teaches the Financial Management, Healthcare Finance, Economics, Business Ethics, Strategic Thinking and the Capstone courses in the MBA program. She is also faculty at Olivet College where she teaches Economics, Risk Assessment and Management and Organizational Behavior in their MBA in Insurance program. She also teaches the Commercial Liability Insurance Course at Illinois State University.

Prior to starting her own consulting company in 2011, Chris was a Vice President in Claims with the Allstate Insurance Company. She started her insurance career at Allstate in 1976 as a casualty claim adjuster and progressed through several technical and managerial assignments before being named an officer in 2000. As a Vice President, she had responsibility for injury and liability claim handling processes, practices, and procedures on a countrywide basis. From 2009 – 2011, Chris was the Chief Claims Compliance Officer responsible for overseeing audits and reviews by Regulatory authorities, including ensuring claim processes complied with existing laws and regulations.

Chris earned her bachelor's degree in economics and political science from the University of New Hampshire and her MBA degree in finance and marketing from the University of Illinois at Chicago. Chris holds the AIM and CPCU designations from the Insurance Institute of America and the American Institute for Chartered Property Casualty Underwriters. In September 2004, Chris was named Claims Professional of the Year by the Editorial Advisory Board of Claims Magazine. She has served on several industry and educational advisory boards and is a contributing author for the Insurance Institute of America.