

RESTORING LIVES



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Steven Sunzeri is a mobile response specialist for The Hartford’s Catastrophe Claims Operation. He brings more than 11 years of experience handling thousands of personal and commercial property claims.

Steve started with The Hartford in 2013 as a claims representative handling residential property claims in Phoenix, then inspecting personal and commercial property losses in Denver, and later serving as a team leader for commercial and property claims in the Pacific Northwest.

In 2017, after a busy hurricane year, he joined the Catastrophe Claims Operation to get back to what he loves doing the most – directly helping homeowners and business owners who have been through a catastrophic event. As a Mobile Response Specialist, Steve helps those in the heart of disaster areas start, process, and complete their claims. He often provides television interviews, informational videos, and social media posts to help policy holders and insurance agents gain a better understanding of insurance claims after a catastrophe.

Prior to his work in the insurance industry, Steve spent eight years in the United States Army in roles as an infantryman, dismounted reconnaissance scout, and a Black Hawk helicopter crew chief. He followed his time in the Army by finishing his bachelor’s degree at Arizona State University.

He currently resides in a suburb of Denver, CO with his wife Madeha and son William. In his free time, he enjoys golfing, skiing, cooking, scuba diving, and traveling. Steve is co-presenting original content, “Catastrophe with Compassion” at 2024 PLRB Claims Conference & Insurance Services Expo in Boston.

