Matthew Swoboda is an Insurance Examiner for the Federal Insurance Directorate of FEMA's Federal Insurance & Mitigation Administration. Presently within the Claims Branch, he provides guidance to WYO stakeholders, messaging to independent adjusting firms and adjusters, and serves as a subject matter expert for complex claims and policy issues. In addition, Matthew supports FEMA's mission of helping people before, during, and after disasters by providing his expertise directly to policyholders during presidentially declared disaster recovery efforts. Matthew was a flood insurance adjuster for 17 years and examined claims through an NFIP contractor for three years prior to joining FEMA in 2019.