

Bartees Cox

Insurance Examiner

Federal Insurance Management Agency (FEMA) - Federal Insurance Directorate (FID) - Claims Branch

Mr. Cox is a US Airforce veteran with a background in geodetic survey, mapping, and construction management. He is a graduate of Southern Illinois University at Carbondale with a bachelor's in industrial engineering technology. After his military retirement, he worked as an industrial engineer for United Parcel Service before starting his career as an insurance claims adjuster. Mr. Cox worked in several lines of insurance adjustment to include homeowner, auto, and National Flood Insurance Program (NFIP) . Mr. Cox's career at FEMA began in 2015 as an insurance examiner in the Federal Insurance Directorate - Claims Branch. In the Claims Branch, he serves as the Point of Contact for various initiatives, including adjuster engagements, and internal and external audits. He works with the Claims Team in the deployments of claims guidance for the NFIP to ensure the best customer service, and promote equity and unconscious bias within the National Flood Insurance Program