

Richard Hammond-Moore

Richard Hammond-Moore has been a claims professional for 35-years with about 30-years in the field. He is a licensed Multi-Line adjuster in more than 20 States. He began his insurance claims career as a part-time automobile damage appraiser in Massachusetts in 1987. In 1988 he began his full-time property career as an entry-level desk adjuster. In 1993 Richard began his property field adjuster experience as a local IA in the field handling claims throughout New England. This was a true multi-line position handling personal lines property as commercial property, inland marine, etc., as well as liability, commercial general liability, and some SIU work. By 2000 he was with AIG as part of the National Technical Services Unit handling large, complex commercial claims Nationally, as well as regular visits to our London office for excess/surplus lines and market share / quota share national accounts, and training of staff. The duties included first notice of loss through subrogation closing, supervision of accounts, re-inspections, audits of IA's / TPA for national accounts and nationwide CAT duty, some Caribbean and other CAT assignments. The complex claims ranged from all areas of commercial business such as habitat, manufacturing, hospitality, retail, builder's risk, cargo/transportation, pharmaceuticals, energy, etc. The gross exposure could be anywhere from \$1.0 MM to excess \$250 MM. During the CAT years of 2004 and 2005 the gross annual exposure would exceed \$1.0 BB. Most recently, Richard is the senior complex field claims adjuster involved in the carrier high exposure and complex claims nationally, including litigated files.

Richard has have training and/or certifications such as, but not limited to:

- AINS - Associate in general insurance Designation
- AIC-M - Associates in Claims - Multiline Designation
- RPA - Registered Professional Adjuster
- WDR - Water Damage Restoration Designation

Past and some continuing:

- LEA – Loss Executives Association, Regular Member
- Xactimate Estimating Certifications 1 & 2
- Licenses Auto Damage Appraiser in Massachusetts and Rhode Island
- California Earthquake Certification