

Jackie Jones is a Property, Commercial & SIU Claims Manager at Indiana Farm Bureau Insurance with 20 years in claims, eleven years claims management experience. Jackie is a dynamic public speaker and Claims Leader specializing in claims handling, catastrophe management, leadership, staff development, and vendor management. In addition to being a futurist geek, a claims tech visionary, a fluent extrovert and balletomane, Jackie has been a longtime member of the Claims Conference Planning Committee and served as the Conference Chair for the 2022 Claims Conference.