

Joey Lang – COO

Cat Claims Unlimited, Inc.

Joey Lang is Chief Operating Officer at Cat Claims Unlimited. He has also been a claims trainer, a claims manager and was a project manager in the Air Force. He graduated from the University of Maryland Global Campus, has master level certification from Villanova University in Professional Contract Management and is currently attending LSU for his MBA. Joey is responsible for the daily operations of a full service TPA/IA. Joey works with each client to ensure their processes and procedures are integrated into our operational methods. He also consults with carriers that do not maintain disaster response units to develop fully customized claims management and handling operations.

From claims management software applications to human capital analytics, Joey designs and manages efficient broad-spectrum claims operations with a focus on increased customer engagement, protection of the policy, and retention and renewal of policyholders.