

**Bio for  
Jenny Pye  
Pilot Catastrophe Services**

Jenny Pye is Director of Commercial Claims Operations at Pilot Catastrophe Services. Prior to her role with Pilot, Jenny spent almost 35 years with Liberty Mutual Insurance to include as a Property Claims Manager and Director of Quality Improvement for APD, Property and Shared Services.

Jenny began her insurance career in 1987 with Liberty Mutual Insurance after graduating from Henderson State University with a B.S. degree in Business Administration - Management. Jenny holds a Master of Science in Insurance Management from Boston University.

Jenny has completed her CPCU, AIC and API designations. Jenny served as the Conference Chair for the 2012 PLRB Conference and currently serves on the PLRB Conference Planning Committee. Jenny is past chair and representative for the Insurance Institute for Business and Home Safety Residential Committee.

One of my greatest pleasures is to provide mentorship to those seeking their CPCU or other insurance designations. I feel insurance designations can be achieved by anyone at any point in their careers – it can provide needed education and insight for those early in their insurance careers and validate experience for those who are later in their careers. I think we need to spread the message in our industry these designations support much more – CE/Professional Development/Distinction.